

PLEASE FILL OUT THIS FORM AND SEND IT WITH THE PRODUCT IN THE BOX. WITHOUT THIS FORM THE RETURN WILL NOT BE PROCESSED. PLEASE FILL IN THE CORRECT CONTACT DETAILS.

DATE: _____

NAME: _____

COMPANY: _____

ADDRESS: _____

POSTAL CODE: _____

CITY: _____

COUNTRY: _____

TELEPHONE NUMBER: _____

EMAIL: _____

PRODUCT: _____

SERIAL NUMBER: _____

PURCHASE DATE: _____

REASON OF RETURN:

ENSURE THAT ALL VULNERABLE PRODUCTS ARE SUITABLY PACKAGED FOR TRANSPORT. WE ACCEPT NO LIABILITY FOR ANY DEFECTS OTHER THAN HOW IT WAS ORIGINALLY SOLD / SHIPPED.

ALL PRODUCTS DESTINED FOR RETURN WILL ONLY BE ACCEPTED AS UNDAMAGED, CLEAN AND COMPLETE. FURTHERMORE, WE PREFER PRODUCTS THAT ARE COMPLETE WITH THE PACKAGING INTACT WHEREVER POSSIBLE.

AFTER RECEIVING THE PRODUCT, WE WILL ALWAYS CONTACT THE CUSTOMER IF THE DEFECT IS COVERED BY OUR WARRANTY.

WHAT IS NOT COVERED BY THE WARRANTY:

- WATER DAMAGE**
- HEAT DAMAGE**
- FALL DAMAGE**
- IF PRODUCT ITSELF HAS BEEN OPENED BY CUSTOMER**